**SERVICE DELIVERY MATRIC**

POST TEST 2



**OLEH :**

**Nama : Achmad Yusuf Al Ma’ruf**

**NPM : 20082010148**

**Paralel : D**

**PROGRAM STUDI SISTEM INFOMRASI**

**FAKULTAS ILMU KOMPUTER**

**UNIVERSITAS PEMBANGUNAN NASIONAL “VETERAN”**

**JAWA TIMUR**

**2022**

**SERVICE DELIVERY EXCEL**

**UPN VETERAN JAWA TIMUR**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | KEMAHASISWAAN | KEUANGAN | HUMAS |
| WEBSITE SISTEM INFORMASI | | ✔️ |  | ✔️ |
| SEPERANGKAT KOMPUTER | | ✔️ | ✔️ | ✔️ |
| WIFI AREA | | ✔️ | ✔️ | ✔️ |
| PUBLIKASI | | ✔️ |  | ✔️ |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | WEBSITE INFORMASI | SEPERANGKAT KOMPUTER | WIFI AREA | PUBLIKASI |
| ACCESS POINT |  |  | ✔️ |  |
| ROUTER |  |  | ✔️ |  |
| COMPUTER | ✔️ | ✔️ | ✔️ | ✔️ |
| DOMAIN | ✔️ |  |  |  |
| HOSTING/db | ✔️ |  |  |  |
| PENTAB |  |  |  | ✔️ |
| CABLE | ✔️ | ✔️ | ✔️ | ✔️ |
| KAMERA |  |  |  | ✔️ |
| INTERNET | ✔️ | ✔️ | ✔️ | ✔️ |

**SERVICE ROAD MAP**

|  |  |  |  |
| --- | --- | --- | --- |
| SERVICE ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| website Sistem Informasi | ✔️ |  | ✔️ |
| quartal 1 | analisis kebutuhan sistem |  | analisis kebutuhan sistem |
| quartal 2 | design user interface |  | design user interface |
| quartal 3 | perancangan front end dan back end |  | perancangan front end dan back end |
| quartal 4 | Testing + release |  | Testing + release |

|  |  |  |  |
| --- | --- | --- | --- |
| SERVICE ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| SEPERANGKAT KOMPUTER | ✔️ | ✔️ | ✔️ |
| quartal 1 | analisis kebutuhan komputer | analisis kebutuhan komputer | analisis kebutuhan komputer |
| quartal 2 | pembelian & perakitan  komputer | pembelian & perakitan komputer | pembelian & perakitan komputer |
| quartal 3 | konfigurasi jaringan internet | konfigurasi jaringan internet | konfigurasi jaringan internet |
| quartal 4 | Testing + release | Testing + release | Testing + release |

|  |  |  |  |
| --- | --- | --- | --- |
| SERVICE ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| WIFI AREA | ✔️ | ✔️ | ✔️ |
| quartal 1 | analisis kebutuhan jaringan | analisis kebutuhan jaringan | analisis kebutuhan jaringan |
| quartal 2 | pembelian dan perakitan jaringan | pembelian dan perakitan jaringan | pembelian dan perakitan jaringan |
| quartal 3 | konfigurasi jaringan internet | konfigurasi jaringan internet | konfigurasi jaringan internet |
| quartal 4 | Testing + release | Testing + release | Testing + release |

|  |  |  |  |
| --- | --- | --- | --- |
| SERVICE ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| PUBLIKASI | ✔️ |  | ✔️ |
| quartal 1 | PERANCANGAN KONTEN |  | PERANCANGAN KONTEN |
| quartal 2 | design + pengambilan konten |  | design + pengambilan konten |
| quartal 3 | upluod sosial media |  | upluod sosial media |
| quartal 4 | evaluasi |  | evaluasi |

**Component road map**

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| ACCES POINT | ✔️ | ✔️ | ✔️ |
| quartal 1 | analisis produk | analisis produk | analisis produk |
| quartal 2 | pembelian dan perakitan | pembelian dan perakitan | pembelian dan perakitan |
| quartal 3 | pemantauan | pemantauan | pemantauan |
| quartal 4 | evaluasi | evaluasi | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| router | ✔️ | ✔️ | ✔️ |
| quartal 1 | analisis produk | analisis produk | analisis produk |
| quartal 2 | pembelian dan perakitan | pembelian dan perakitan | pembelian dan perakitan |
| quartal 3 | pemantauan | pemantauan | pemantauan |
| quartal 4 | evaluasi | evaluasi | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| komputer | ✔️ | ✔️ | ✔️ |
| quartal 1 | analisis produk | analisis produk | analisis produk |
| quartal 2 | pembelian dan perakitan | pembelian dan perakitan | pembelian dan perakitan |
| quartal 3 | pemantauan | pemantauan | pemantauan |
| quartal 4 | evaluasi | evaluasi | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| DOMAIN | ✔️ |  | ✔️ |
| quartal 1 | analisis produk |  | analisis produk |
| quartal 2 | pembelian dan perakitan |  | pembelian dan perakitan |
| quartal 3 | pemantauan |  | pemantauan |
| quartal 4 | evaluasi |  | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| HOSTING/DB | ✔️ |  | ✔️ |
| quartal 1 | analisis produk |  | analisis produk |
| quartal 2 | pembelian dan perakitan |  | pembelian dan perakitan |
| quartal 3 | pemantauan |  | pemantauan |
| quartal 4 | evaluasi |  | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| PENTAB |  |  | ✔️ |
| quartal 1 |  |  | analisis produk |
| quartal 2 |  |  | pembelian dan perakitan |
| quartal 3 |  |  | pemantauan |
| quartal 4 |  |  | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| cable | ✔️ | ✔️ | ✔️ |
| quartal 1 | analisis produk | analisis produk | analisis produk |
| quartal 2 | pembelian dan perakitan | pembelian dan perakitan | pembelian dan perakitan |
| quartal 3 | pemantauan | pemantauan | pemantauan |
| quartal 4 | evaluasi | evaluasi | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| camera | ✔️ |  | ✔️ |
| quartal 1 | analisis produk |  | analisis produk |
| quartal 2 | pembelian dan perakitan |  | pembelian dan perakitan |
| quartal 3 | pemantauan |  | pemantauan |
| quartal 4 | evaluasi |  | evaluasi |

|  |  |  |  |
| --- | --- | --- | --- |
| component ROANDMAP | KEMAHASISWAAN | KEUANGAN | HUMAS |
| internet | ✔️ | ✔️ | ✔️ |
| quartal 1 | analisis produk | analisis produk | analisis produk |
| quartal 2 | pembelian dan perakitan | pembelian dan perakitan | pembelian dan perakitan |
| quartal 3 | pemantauan | pemantauan | pemantauan |
| quartal 4 | evaluasi | evaluasi | evaluasi |